### 2.7.1 Report of the Student Satisfaction Survey

## 2016-17

The Student Satisfaction Survey is an online survey done on the students after their final university examinations. It is a feedback report asking them about their opinions on various aspects of teaching and learning that they observed during their graduation courses in Sivanath Sastri College. Same has been done for the 2016-2017 batch and the following has been summarized from their replies in the survey.

A total of 40 responses were recorded of the Student Satisfaction Survey conducted for the batch 2016-2017. From the responses that were received, $40 \%$ of the students belonged to the B.A. stream, $35 \%$ were from the B.Com. stream and the rest $25 \%$ students belonged to the B.Sc. Courses.

On asking how much of the syllabus was completed, the majority of $42.5 \%$ students agreed that more than $90 \%$ of the syllabus was completed, $37.5 \%$ agreed that $75 \%-90 \%$ of the syllabus was covered whereas only $2.5 \%$ reported that less than $60 \%$ was done in the class.

Majority of the responses ( $47.5 \%$ students) validated that the communication between the teachers and the students in the college was excellent and the next highest of $37.5 \%$ answered being very good, whereas none reported it to be unsatisfactory.

A massive chunk of the answers given in the survey presented that $80 \%$ of the students did find the evaluation of the internal examination to be always of fair nature, on the other hand only $20 \%$ thought it to be of sometimes fair evaluation.

Again, the bulk of the responses - 87.5\% vouched that they always got help from their teachers to resolve any issue related to their academic part and minority of the responses ending up to be $12.5 \%$ replied that they got the help occasionally.

In response of the next question which was asked to them, $57.5 \%$ replies came in favor of the response that the teachers of the college did focus on practical example and application while illustrating them a concept, $32.5 \%$ believed it to be very frequently and only $2.5 \%$ found it to be rare.

Regarding the response related to the participation in debate, quiz, paper presentation etc, $52.5 \%$ and $27.5 \%$ agreed that they have been insisted by the teachers 'Always' and ' to a great extent' respectively.

On being asked did their focused-on group discussion or adopted a problem-solving methodology, there was a vast response of $60 \%$ came in favor of it being to a great extent, $17.5 \%$ saying it to being moderately whereas only $2.5 \%$ reporting it not happening at all.

The next question witnessed a whopping $95 \%$ of the responses were in agreement of the teachers being focused on all type of students and only a few being in disagreement with this.

The students resulting to be $50 \%$ strongly agreeing that the teachers discussed the options and opportunities available for their career, $45 \%$ agreed, $5 \%$ disagreed but none of the students strongly disagreed.

In conclusion, yet again the majority of $50 \%$ agreed that the overall teaching-learning process and environment in the college was excellent, $37.5 \%$ also gave a positive response of it being very satisfactory in nature, and the rest $12.5 \%$ said it was satisfactory, but none of the students reported it to be unsatisfactory.

Upon asking for any more feedbacks that they want to give, most of them said that they were happy with the way it was. We also received suggestion on incorporating more of the usage of the smart classes with different tools and modern techniques as well as the teachers speaking more in English and Hindi along with Bengali.

## Student Satisfaction Survey_2016-17

40 responses

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Passed UG course from Sivanath Sastri College in
40 responses


Name of the student (Optional)
31 responses


Stream of UG course
40 responses

B.A
B.Sc.
B.Com

1. How much of the syllabus was covered in the class?

40 responses


4 - more than $90 \%$

- $3-75 \%$ to $90 \%$
- $2-60 \%$ to $74 \%$

1- less than $60 \%$
2. The communication between teacher and students in your college was

40 responses


4 -Excellent
3 - Very good
2-Good

- 1 -Unsatisfactory

3. What is your opinion regarding internal evaluation process by the teachers of your college?

40 responses


4 - Always fair evaluation

- 3 - Sometimes fair evaluation

2-unfair evaluation
1-No opinion can be given
4. How frequently did you get help from your teachers to resolve any issue related to your academic part?

40 responses


4- Always
3 - Occasionally
2-Rarely
1-Never
5. Did the teachers of your college focus on practical example and application while illustrating one concept?

40 responses


4- Always
3- Very frequently
2- Occasionally
1-Rare
6. Did your teachers insist you to participate in the debate, quiz , paper presentation etc?

40 responses


4- Always
3- To a great extent
2-Occasionally

- 1-Rarely

7. In a class, the teachers emphasised on Group discussion or problem solving methodology

40 responses

8. In the teaching learning process, the teachers in your college

40 responses


4 - focused on all type of students

- 3 -focused only on academically weak students
- 2 - focused only on academically good students
- 1- did not care about the students

9. "The teachers discussed the options and opportunities available for career"- Do you agree?

40 responses


4-Strongly agree
3-Agree
2-Disagree
1-Strongly disagree
10. The overall teaching -learning process and environment in your college was

40 responses


3- Vary Satisfactory
2- Satisfactory
1- Unsatisfactory
11. Provide your suggestion for improving teaching -learning process 40 responses

Good

The quality of teaching in Sivanath Sastri college is excellent. Only suggestion for the college is to make it expand and well equipped so that more girls can get the benefit of study. Best wishes.

Overall teaching faculties was really good and helpful

Everything is excellent

Everything is perfect

I'm satisfied with the learning process, yet I would love to see the teachers to be more close to the students and be a little bit more Frank rather being strict with them.

No

By using desired strategies through various activities, methods, assessments in order

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